

Quality Policy

ACE OCTG FZCO provides Oilfield Rotary Drilling equipment and Special Alloy Steels to the Oil and Gas exploration industry, which consistently satisfies the needs and expectations of its customers.

This policy is achieved and implemented through the adoption of a Quality Management System in accordance with **ISO 9001:2015** that reflects the competence of the Company to existing customers, potential customers, and independent auditing authorities.

ACE OCTG FZCO shall ensure the following:

- **Continuously improve the Quality Management System** in all areas of our business.
- Apply adequate controls to ensure that our products and services **comply / meet with all specified requirements of the Quality Management System**.
- **Improve work practices** and procedures through management of company objectives and quality audits.
- Provide assurance, through regular Managements Review Meetings, that the Quality Management System remains **effective in meeting company and customer requirements**.
- **Ensure customer satisfaction in every order** that we process by meeting customer requirements for product quality and delivery schedule
- Available to **Interested** parties as applicable.

Achievement of this policy / objective **involves all staff members**, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. This policy is provided and explained to each employee by the Managing Director / Management Representative. It shall be subject to annual review.


Michel Hirner

Managing Director


Reviewed 14.Feb.2025